

Company Overview NetCracker Technology is the leading global Solution Company enabling Service Providers to deliver rapidly and manage effectively convergent and content-rich offerings. NetCracker delivers service and resource management across Network and IT domains through its software and implementation expertise. Founded in 1993, NetCracker Technology was acquired by NEC Corporation in 2008.

Number of Employees 1000+

Corporate Headquarters Waltham, MA, USA

President and CEO Andrew Feinberg

Products & Solutions NetCracker's portfolio includes a comprehensive suite of product modules as well as specialized vertical solutions (such as Triple Play), all pre-integrated with NetCracker Framework. The modules include Order Management, Service Inventory, Service Provisioning & Activation, Customer Impact Analysis, Telecom Cost Management, Resource Inventory, Discovery & Reconciliation, Design & Planning, Asset Management, and Outside Plant. Framework provides scalability and allows rapid and seamless integration with existing systems.

NetCracker and NEC also offer joint solutions that draw on NEC's innovations in networks, IT, and service platforms as well as NetCracker's flexible, scalable, and proven OSS solutions. These solutions enable CSPs to accelerate business transformations and include Device Management, SaaS, and Wireless Broadband.

Professional Services To assist CSPs with all aspects of today's complex OSS projects, NetCracker offers comprehensive professional services that ensure end-to-end planning and management, a high level of OSS transformational expertise, and best practices that are not typically available in-house or from generic SIs.

Drawing on its highly experienced professional services teams and extensive telecom expertise, NetCracker provides services in the following areas: Planning & Consulting, End-to-End Turnkey Delivery, Operations & Maintenance, and End-to-End OSS Outsourcing. NetCracker also provides comprehensive Training services.

Select Customers NetCracker has customers worldwide in the Service Provider, Enterprise, and Government sectors. Customers include: du, France Telecom group, Intelsat, Maxis, MGTS, Mobinil, MTS, Shaw, Sprint, Swisscom, Telecom New Zealand, Telstra, TELUS, TW Telecom, UPC Broadband, U.S. Army, Videotron, VimpelCom Group, and WIND Hellas.

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