

Company Overview NetCracker Technology is the leading global Solution Company enabling Service Providers to deliver rapidly and manage effectively convergent and content-rich offerings. With its vast expertise in telecom, software, and services, NetCracker delivers a full set of Telecom Operations and Management Systems solutions, both as turnkey solutions and as managed services. In addition, NetCracker provides a full suite of system integration services including planning and consulting, end-to-end turnkey delivery, operations and maintenance, and end-to-end managed services, as well as training services. Founded in 1993, NetCracker is a wholly owned subsidiary of NEC Corporation.

Corporate Headquarters Waltham, MA, USA

President and CEO Andrew Feinberg

Products & Solutions NetCracker's comprehensive offerings span eight key domains:

- Customer Management
- Product Management
- Revenue Management
- End-User Devices
- Service Fulfillment & Assurance
- IT Platforms
- Resource Management
- Network Management

Professional Services As a services organization appraised at CMMI Level 5, NetCracker is fully committed to utilizing proven methodologies to ensure on-time, on-budget program execution. NetCracker provides an experienced solution delivery team to help with all phases of Telecom Operations and Management Systems projects from the initial analysis of business objectives, to defining the business case and multi-year program roadmap, to actual delivery of the program from end-to-end and top-to-bottom, to the successful operation and maintenance of the delivered solution.

In addition, NetCracker offers a range of outsourcing and managed services for projects with differing levels of complexity — from targeted systems and operations management to enterprise-wide transformations.

Select Customers NetCracker has customers worldwide in the Service Provider, Enterprise, and Government sectors. Customers include: Bonneville Power Administration, Deutsche Telekom, DiGi, DISA, du, France Telecom group, Intelsat, Maxis, MGTS, Mobinil, MTS, NTT DoCoMo, One Communications, Shaw, Sprint, Swisscom, Telecom NZ, Telstra, TELUS, tw telecom, UPC Broadband, U.S. Army, U.S. Army National Guard, Videotron, VimpelCom Group, and WIND Hellas.

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